Search TuneIn   ↓   🔍

APP UPDATE REQUIRED

A software update is required for the SoundTouch app. The app must be updated from the App Store.

Here's what's new:

- Save more music — you can now save Favorites along with your 6 presets

- We improved Spotify search so you can get grooving faster

- It's now easier to access Recently Played

- Little tweaks here and there to make the app better for you

Visit SoundTouch.com for more info.

98.5 The Sports Hub
Boston's Home For Sports! · TuneIn

GO TO APP STORE

Following a revamp of Bose's branding and voice guidelines, I updated our release note copy to be more casual and less jargon-filled while still informing users of the newest features available.

Why isn't my streaming URL working?

Make sure your URL is a supported codec format. Currently, we support up to 24-bit MP3, MP4-AAC, ALAC, AAC, HEAAC, ASF, WMA, HLS, OGG, Vorbis, FLAC, and SBC with a maximum of 192KHz sample rate.

Before you submit your streaming URL, try testing it in a media player like VLC or Windows Media Player. If it works there, it'll probably work in our app.

Here are some other reasons why your stream might not work:

- **Invalid URL**
    ◦ The URL wasn't entered correctly or the URL goes to a web page or web player
- **Restricted URL**
    ◦ Your URL needs a login to access it, or the login token is broken
    ◦ Some streams can only be used outside of the host's platform if you're a premium user
- **Incompatible Stream**
    ◦ We're working hard to provide more streaming formats, but in the meantime, try asking the streaming host to provide you with a different stream in a more compatible format
- **Geo-Restricted URL**
    ◦ Your URL might not be available to stream in your country

Because users often had difficulty adding custom streaming, I created troubleshooting text to reduce the amount of calls to customer support regarding this feature.

Configurare   ?

**Cum doriți să conectați
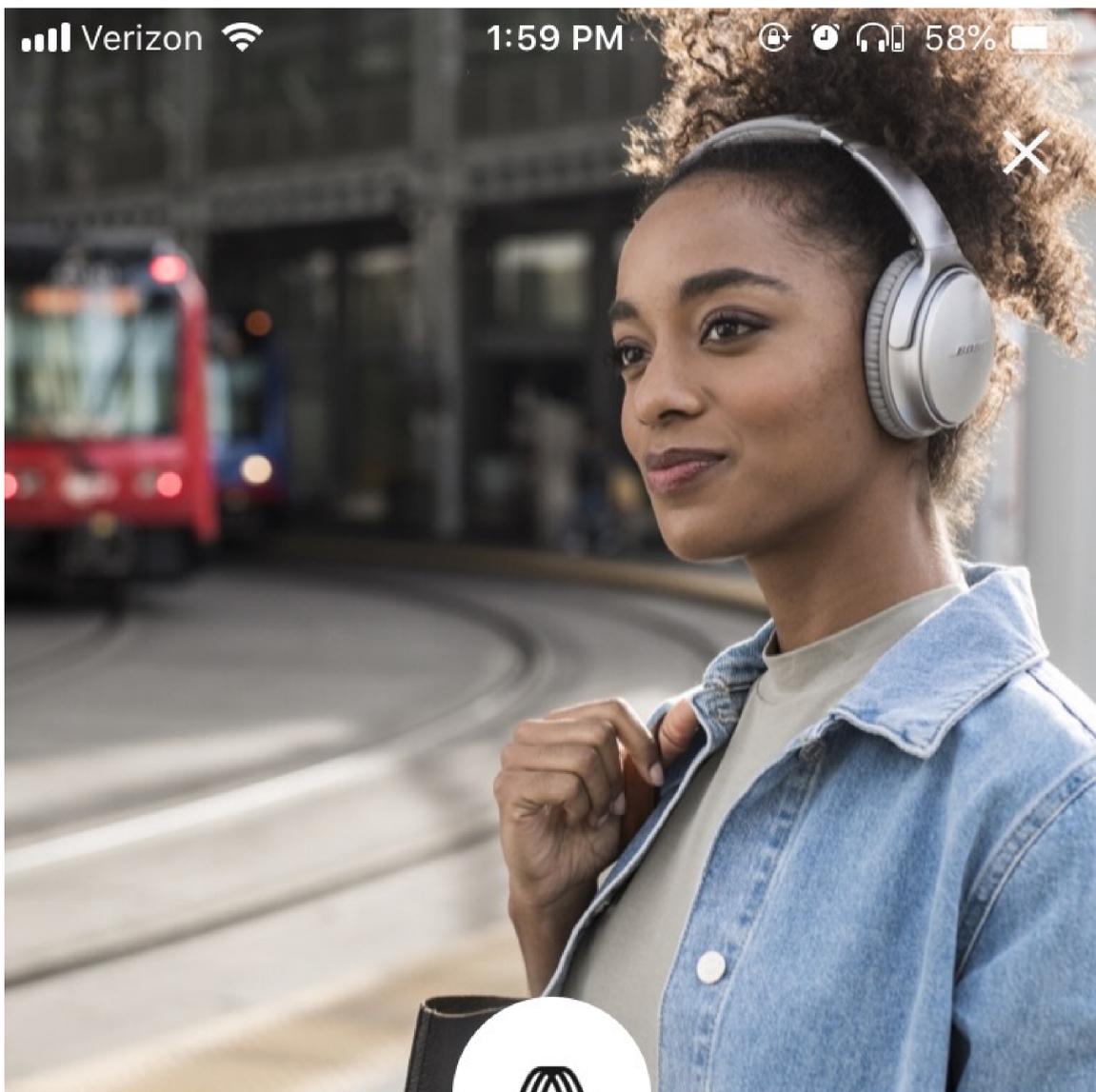difuzorul dvs. SoundTouch
la rețeaua dvs.?**

🛜 WI-FI

‹··› ETHERNET

**Difuzor deja conectat la
rețea**

ÎNAPOI

Our testers reported several errors where our third-party translators had mistakenly inserted periods into sentences in Romanian. Upon further review and research, I discovered it was not a typo, but an abbreviation for the formal "your" in Romanian – "dumneavoastră".

The development team asked that we highlight a new feature while at the same time, not make specific references to any capabilities of third-party apps, as their availability could never be static. I devised this copy to bridge the gap between creating anticipation and excitement and not creating expectations that might not be met.

‹ 收藏夹 ✕

编辑

A-Z 📅

ESPN Radio
TuneIn

Shawn Mendes Radio
Pandora

WERS
TuneIn

In order to ensure customers worldwide receive the same experience, I took it upon myself to research the proper styling of A-Z in languages that do not have alphabets. We also needed to make sure the code could understand non-Roman or Cyrillic characters and sort them correctly. I worked with our China-focused team to decide how best to display Favorites "alphabetically." Ultimately, we learned "A-Z" would be understood and that Unicode would convert Pinyin, Kanji, and Hangul to a phonetic equivalent and sort them accordingly.